



HADCO EXPERIENCES

OUR ECOLOGE POLICIES/HOUSE RULES

PAWI LODGE

We invite you to refer to the following information for guidance on our policies prior to your stay at **Pawi Lodge**.

CHECK-IN, CHECK-OUT, AND SECURITY

- All check-ins are at 3:00 p.m. AST daily.
- Guests checking into the ecolodge must be at least eighteen (18) years of age.
- All guests under the age of eighteen (18) are required to be accompanied by an adult.
- Check-outs are at 12:00 p.m. AST.
- Guests will be issued one bunch of keys that will be used to access the property. **The keys for Pawi Lodge are to be picked up at and returned to Mt. Plaisir Estate Hotel.**
- Please ensure that rooms are thoroughly secured before heading out.
- Please turn off/unplug all relevant appliances when leaving and ensure that gas tank switches are turned to the 'off' position.
- HADCO Experiences does not accept liability for lost or missing items during your stay.

EARLY ARRIVALS AND LATE DEPARTURES

- Early check-in or late check-out is subject to availability on the day of arrival or departure.
- We ask that guests notify the ecolodge as far in advance as possible regarding requests for early arrivals or late departures (late departures are an additional cost).

RATE AND ACCOMMODATION INFORMATION

- Pawi Lodge – TT \$US \$250/TT \$1,675 for the house, per night.

US \$150/TT \$1,005 per day to run the generator for the full day, US \$75/TT \$502.50 per night, to run the generator just at night.

There are 14 single beds in the house (this may go down to 12). Each bed has 2 queen pillows. The beds have sheets, as well as the pillows.



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We kindly ask guests to walk with their own comforter/blanket, along with their own bath and/or beach towels. Guests should also walk with their own bath soap, shampoo, conditioner, and extra toilet paper.

There are 6 fans in the house.

The kitchen is equipped with basic amenities (pots, pans, cutlery, plates). There is also a ground coffee maker so guests can walk with their own coffee. There is also a microwave and kettle. The stove is a gas stove and gas will be provided.

Changes to the dates of stay, the number of guests per room, or number of rooms confirmed may change the rate and/or required payment of cancellation fees.

PAYMENTS

- Bookings can be requested via email or telephone.
- A fifty per cent (50%) deposit is to be made within forty-eight (48) hours of receipt of invoice from HADCO Experiences and where applicable, proof of payment sent.
- Confirmation can only be given following the submission of proof of payment.
- Final Payments are to be made at least two (2) weeks before arrival. If the reservation is being made within two weeks of the stay, a full (100%) payment is required.

CANCELLATIONS AND NO-SHOWS

- Cancellations can be made up to forty-eight (48) hours prior to arrival without penalty.
- Cancellations under forty-eight (48) hours prior to arrival will be subject to one (1) night's charge, per person.
- Rooms not occupied by 11:00 p.m. AST on the day of arrival will be seen as No-Show, unless the hotel has been informed of a late arrival.
- No-show reservations are subject to one (1) night's charge, per person.

CHILDREN

- Children under sixteen (16) years of age must be accompanied by an adult eighteen (18) years of age or over at all times and shall not be left unattended on the property at any time during their stay.



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NOISE POLICY

- Unwanted, disturbing or excessive sounds or movements are not allowed on the property, and common areas at all times. However, in the case of special events like weddings, retreats and other intimate gatherings, acoustic performances such as the use of the steelpan or guitar can be allowed. Please speak with our Reservations Team about your entertainment needs.
- No parties, loud disturbances and/or noise-nuisance are allowed or tolerated on these premises. In the event of a disturbance, one polite request (warning) will be issued to reduce the noise. If our request is not followed, the guest(s) will be asked to leave without refund.

SMOKING POLICY

- We are happy to offer a smoke-free environment.
- This includes the use of cigarettes, cigars, E-cigarettes, vaping, and any other form of smoking.
- Please note that a minimum fee of USD 450.00 will be charged if smoke is detected in guest rooms.

CLEANING AND CLEANLINESS POLICY

- Pets are strictly not allowed.

GREEN AND ECO-FRIENDLY POLICY

- Please switch off the lights when you leave the guestroom to conserve generator power.
- Avoid taking long showers.

GENERAL INFORMATION

To make your stay more enjoyable please adhere to the following:

- In case of thunderstorms or rain, please take precautions or ask for instructions.
- Adults must always supervise their children in all areas.
- Trespassing beyond property limits is strictly prohibited.
- Plants or animals may not be removed from property.
- Please be mindful to preserve the environment and protect our flora and fauna during your stay.



H A D C O E X P E R I E N C E S

- HADCO Experiences maintains policies to fight any type of sexual exploitation of children and adolescents and supports the Children’s Act of Trinidad and Tobago that sanctions this type of human exploitation, as we consider that sexual exploitation of human beings violates the fundamental objective of tourism. HADCO Experiences will terminate immediately any contract with a company that in one way or another contributes to facilitating or promoting sexual exploitation. Additionally, we reserve the right to cancel or curtail reservations for guests with inappropriate conduct, or guests that due to his/her conduct may disturb or affect services to other customers.